

CAREER HISTORY

Contracts Office - Energex

1st May 2015 to Present

Key Accountabilities and Duties

- Auditing Accredited Service Providers construction work according to the Work Category Specifications.
- Conducting Process Audits on Accredited Service Providers (ASP).
- Working alongside Development Managers to review ASP's Business Management Systems (BMS) and capabilities.
- Building trust and developing effective working relationships with internal and external customers.
- Delivering on customer expectations into traditionally non-customer focused areas of operation.
- Auditing ASP's for Low Voltage (LV) switching reauthorisations.
- Displaying extensive knowledge and delivering on Codes of Practice, Legislation and standards relating to the electrical industry.
- Reviewing ASP construction work plans.
- Organising Safe Access to High Voltage (HV) network.
- Reviewing and analysing test results for both HV and LV network for commissioning and auditing purposes.
- Commissioning HV apparatus.
- Working and coordinating internal resources for HV switching.

Business Manager - Esi-train

2nd September 2021 to 8th October 2021

Key Accountabilities and Duties

- Managing all external technical training services for external contractors and clients.
- Liaising, engaging, and working collaboratively with key internal and external customers and stakeholders in relation to operational planning activities to ensure efficient delivery of business requirements and attainment of their expectations.

Contestable Works Coordinator – SEQ

7th December 2020 to 16th April 2021

Key Accountabilities and Duties

- Ensuring the performance and ratings framework is applied effectively to all ASP's.
- Facilitating non-conformance meetings with ASP's and other stakeholders when required.
- Organising remove Energex network access for design consultants.
- Working with the CSS team to streamline processes involving Energex contract officers.
- Building trust and developing effective working relationships with internal and external customers.

Contestable Works Development Manager – SEQ

16th September 2019 to 27th September 2019

Key Accountabilities and Duties

- Managing and building the performance and ratings framework and applying it effectively to all ASP's.
- Facilitating non-conformance meetings with ASP's and other stakeholders when required.
- Building trust and developing effective working relationships with internal and external customers.
- Reviewing and analysing business management systems, equipment and capabilities for new and existing ASP's applying for ratings to ensure compliance.
- Facilitating and running Energex Contract Officer meetings.
- Displaying extensive knowledge and delivering on Codes of Practice, Legislation and standards relating to the electrical industry.

CAREER HISTORY

Network Operations Officer - Energex

29th January 2013 to 7th April 2015

Key Accountabilities and Duties

- Assessing and processing customer HV applications.
- Writing 11kV and 33kV switching sheets.
- Displaying extensive knowledge and delivering on Codes of Practice, Legislation and standards relating to the electrical industry.

Network Operations Evaluation LV Outage Officer - Energex

13th August 2012 to 2nd December 2012

Key Accountabilities and Duties

- Evaluating and prioritising emergency and network outage jobs.
- Writing and managing emergency LV switching sheets.
- Checking and authorising LV switching sheets.

Rapid Response – Energex

2008 – August 2012

Key Accountabilities and Duties

- LV, 11kV and 33kV switching.
- Emergency and construction jobs.